

**PARKPLUS
PARKADE**



Information Exclusively for

Monthly Contract Parkers



**CALGARY PARKING
AUTHORITY**

INFORMATION EXCLUSIVELY FOR MONTHLY CONTRACT PARKERS

ParkPlus Parkade is the parking system in Calgary Parking Authority parkades. One feature of ParkPlus Parkade is the guidance system that helps drivers find a parking stall quickly and efficiently by using overhead lights to indicate a stall's availability.

Information Exclusively for Monthly Contract Parkers

Where to Park:

- Contract parkers may park in any stall with a green light overhead.
- Please do not park in a stall with a red light overhead. Please do not park in a stall with a blue light overhead unless you have a designated placard or licence plate that allows you to park in an accessible stall.
- If you have difficulty finding a parking spot, contact our Security team at 403-537-7006 and they will assist you.

Licence Plate Information:

- The ParkPlus System uses licence plate recognition. All contract parkers must ensure their licence plates are registered and keep this licence plate information accurate and current.
- To update your contract information, including licence plate changes, login to your account at parkonline.calgary.ca.
- To avoid enforcement, please update your licence plate information by noon of the day the vehicle is

parked. Failure to do so may result in a ticket for which the contract holder is responsible.

- Please take some time to familiarize yourself with the terms and conditions of your monthly contract. These can be found on the main dashboard when you login to parkonline.calgary.ca.

Preferred Parker Access Card:

- The “Full” sign at parkades does not apply to contract parkers. All contract parkers have been issued a Preferred Parker Access Card. As a contract parker, you must use your access card to enter the parkade when the gate arm is in the down position.
- Your access card is not required to exit the parkade.

Frequently Asked Questions:

- For more information go to calgaryparking.com/web/guest/monthlyparking
- If you have any questions about your contract, please email cpacontract@calgaryparking.com.



CALGARY PARKING AUTHORITY

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