



Frequently Asked Questions - Paid Parking at Heritage Park Historical Village

Annual Pass Plus & Heritage Club Members

Do we get unlimited 24/7 parking? – Annual Pass Plus Members (General, Senior, Family) & Heritage Club Members receive complimentary parking, year-round from one hour before the Historical Village and/or Gasoline Alley Museum opens until one hour after closing.

If you are attending an evening event, you will be required to pay for evening parking at \$3 per vehicle after 5 pm, or activate a 90 minute free parking session if 90 minutes or less.

How many license plates can I register? - Annual Pass Plus Members (General, Senior, Family) & Heritage Club Members can register 2 license plates- but only one registered license plate per adult/senior membership number is eligible for complimentary parking at one time.

Can a Child Pass Plus holder qualify for free parking? - Complimentary parking is only applicable to General, Family and Senior Plus Pass holders.

Do Annual Pass Plus & Heritage Club Members guests qualify for free parking? - No they do not. Only Heritage Club members, General, Senior or Family Annual Pass Plus holders receive complimentary parking.

Regular Paid Parking

How much is parking?

Daytime: Parking will be \$5.00 for a full seven hours if you arrive between 6:00am and 5:00pm. \$5.00 per ½ hr thereafter to a maximum of \$20.00.

Short term: A 90 minute grace period will allow visitors ample time to shop or dine in Heritage Town Square. You will still be required to enter your license plate into the ParkPlus machine, but will not be required to pay.

Evening: Parking is \$3 per car from 5:00pm - 6:00am the following day. If your car is not removed by 9:00am you will be ticketed. A 90 minute grace period will allow visitors ample time to shop or dine in Heritage Town Square. You will still be required to enter your license plate into the ParkPlus machine, but will not be required to pay.

How do I pay? - Once you arrive at Heritage Park Historical Village, look for one of the ParkPlus pay machines located along the promenade and near the front admission gate or pay by cell phone with your existing ParkPlus cell phone account or the MyParking app for iPhone or Android. You can also pay through the Virtual Pay Machine at vpm.parkplus.ca. Our parking lots are monitored by ParkPlus. Any vehicles not registered will be ticketed.

Can vehicles be left overnight? - Yes, we would like to encourage our visitors attending evening functions to make responsible choices and not to drink and drive. If you need to leave your car here overnight you can do so. Parking is \$3 from 5:00pm until 6:00am the following morning. You have until 9:00am to remove your vehicle. If you do not remove your vehicle by 9:00am the following morning you will be ticketed.

Do fee assistance users get free parking? - No. Fee assistance visitors are required to pay for parking.

Is there a monthly parking rate? - No, not at this time.

Why do I have to pay for parking now? - As a registered charitable organization responsible for connecting people with the settlement of Western Canada, we are challenged with the ongoing and ever-growing preservation and upkeep of the park's 127 acres and 182 exhibits. The costs to operate and maintain Heritage Park increase each year. Proceeds collected from the parking fee will help ensure Heritage Park continues to educate, entertain and preserve history for generations to come.

How do I dispute a ticket? - Parking at Heritage Park is managed by Calgary Parking Authority through ParkPlus. You will need to contact Calgary Parking Authority directly if you would like to dispute a ticket. Visit <https://www.calgaryparking.com/parkingtickets/appeal> to appeal a ticket online or phone 403-537-7100 for questions.

Do I have to pay to park if I'm driving into and attending an event inside the Historical Village? - No, not at this time.

Do School buses and tour buses have to pay? - No, not at this time.

Can I pay to park at Heritage Park and use the pathway or go to the hospital? - Heritage Park's parking lots are a private paid lot. They are designed for the use of Heritage Park guests only, but anyone can pay to park in these lots. Those who do not pay will be ticketed by Calgary Parking Authority.