



Residential Parking Permits (RPP) Terms and Conditions

The Residential Parking Permit (RPP) Program provides residents living at a qualifying address within a Residential Parking Zone (RPZ) a vehicle parking permit that results in parking privileges. Not all addresses within the boundary of a zone are eligible for permits. Different permits are issued based on the building type for which the resident is applying.

'RPP' is defined as a 'Residential Parking Permit' and includes the following parking permit types:

- Standard Residential Parking Permit (RPP);
- Visitor Permit;
- Market Permit;
- Low-Income Market Permit;
- Select Permit;
- Non-resident Landlord Permit; and
- Temporary Permit.

Important information about parking permits

To apply for a parking permit, applicants may need to provide a valid Alberta Vehicle Registration Certificate showing the address where the permit is required within the RPZ. Each permit requires applicants to submit proof of current (within two months) residency documentation with their application. To view the required documentation, please view [Proof of Residency Accepted Documents](#).

The fine for parking in a RPZ without having a valid permit is up to \$75. Please read all posted signs for the RPZ restrictions in the area.

Parking tickets issued before or after a parking permit's active date will be at the registered vehicle owner's responsibility and expense.

All parking permits do not retroactively cover past parking usage prior to the active date. All parking permits are valid starting from the notified date of issuance until the permit is expired, cancelled, revoked, or the applicant moves.

Permit holders can cancel a parking permit through the RPP System by clicking the "Cancel Permit" button next to the respective permit. Permit holders will be notified of the date in which the permit is no longer valid.

If a permit holder changes their licence plate or address, the existing permit must be cancelled. The permit holder must reapply for a parking permit with the new licence plate or address. Existing permits or previous payments are non-transferrable.



Current fees for all parking permits can be found at www.calgaryparking.com/parkingpermits.

Parking permits are non-refundable; however, they may be cancelled during the pending period unless a payment has been made or written approval has been granted.

Credit card payment and information is processed and managed by Moneris. See Terms and Conditions for Moneris [here](#).

Calgary Parking and The City of Calgary are not responsible for the completeness or accuracy of the information which appears on any third-party website.

Calgary Parking can revoke a permit if the permit holder violates the rules of the [Calgary Traffic Bylaw 26M96](#).

Calgary Parking will investigate the misuse of parking permits when there is evidence that:

- The permit has been used for an unauthorized purpose; or
- The permit has been sold, traded, rented, or otherwise disposed of for valuable consideration.

Please see Sections 20 - 26 of [Calgary Traffic Bylaw 26M96](#) for further details on parking permits that are applicable in Residential Parking Zones. Further information regarding the fines applicable for violations are set out in Schedule A to the Calgary Traffic Bylaw.

Information regarding the purpose and administration of the RPP Program can be found in section 4.1.1 in the [Calgary Parking Policies](#).

Through the act of applying for or renewing a parking permit, applicants acknowledge and agree to the conditions outlined in the Residential Parking Permits Terms and Conditions as well as the Calgary Parking Privacy Statement and Calgary Parking Terms of Use.

Personal Information of applicants and users of the RPP Program may be collected, used and disclosed for the purpose of administering the permit program by Calgary Parking on behalf of The City of Calgary, pursuant to these Terms and Conditions, the Calgary Parking Privacy Statement and the Freedom of Information and Protection of Privacy Act.

Where parking permits are valid

Parking permits allow permit holders to park in Residential Parking Zones within 'except by permit' zones and to overstay in time-restricted parking zones for which they have a permit for, as long as they obey the Calgary Traffic Bylaw and posted signage.

Visitor Permits, Market Permits, Low-Income Market Permits, Non-resident Landlord Permits and Temporary Permits are only valid within 150m of the permit's address.

ParkPlus (payment or registration required) Zones:

Standard Residential Parking Permits, Select Permits, Market Permits, Low-Income Market Permits, Non-resident Landlord Permits and Temporary Permits are NOT valid in ParkPlus



zones, unless the parking signage states, 'except by permit.' Visitor Permits are NOT valid in any ParkPlus zones, even if the signage states 'except by permit.' If you choose to park in a ParkPlus zone that does not state 'except by permit,' payment is required.

All safety or traffic flow restrictions must be followed. These restrictions include areas such as:

- No parking zones;
- No stopping zones;
- Loading zones;
- Parking within 5m of a fire hydrant;
- Parking within 5m of a crosswalk;
- Parking within 1.5m of access to private property;
- Accessible parking zones; and
- Any other posted parking restrictions.

Standard Residential Parking Permit (RPP)

A standard RPP is available to residents living in qualifying ground-oriented addresses (detached, semi-detached and duplex houses, fourplexes, townhouses, row houses, and some low profile multi-residential buildings) within a Residential Parking Zone who own or operate a vehicle registered to the address.

Each qualifying address can have a maximum of three standard RPPs and up to two Visitor Permits. The RPP is valid for one year and can only be used by the permit holder.

A standard RPP can be canceled through the RPP System by clicking the "Cancel Permit" button next to the respective permit. Permit holders will be notified of the date in which their permit is no longer valid.

A standard RPP is non-refundable.

Visitor Permit

A Visitor Permit is available to qualifying ground-oriented addresses (detached, semi-detached and duplex houses, fourplexes, townhouses, row houses, and some low profile multi-residential buildings) within a Residential Parking Zone.

Each qualifying address can have a maximum of two Visitor Permits.

- Valid for one year
- Each parking session is valid for two weeks
- Can only be used for a visitor's vehicle
- Only one licence plate can be activated per permit and parked at a time
- Only valid within 150 metres of the permit address



A Visitor Permit is intended for short-term, temporary use by visitors and can only be activated for a maximum of 14 consecutive days at a time.

They must not be activated for a resident who is residing in the address for which the permit has been issued to and cannot be bought, sold, traded, or rented.

Visitor Permits are not allowed for use in interface areas, or 'payment required,' parking zones.

To use a Visitor Permit, the permit holder must activate the licence plate in the RPP System immediately after the vehicle is parked to notify Calgary Parking of the licence plate of the vehicle and the time frame for which the permit is being activated*.

A Visitor Permit can be cancelled through the RPP System by clicking the "Cancel Permit" button next to the respective permit. Permit holders will be notified of the date in which their permit is no longer valid.

A Visitor Permit is non-refundable.

Select Permit

A Select Permit is available to residents living in qualifying small multi-residential buildings (less than four stories in height and has 20 or fewer dwelling units), or in qualifying large multi-residential buildings built before 1945 (four stories or more in height or have more than 20 dwelling units, built before 1945) within a Residential Parking Zone.

Each qualifying address can have a maximum of one Select Permit and can be used for either a resident's licence plate or a visitor's licence plate. The Select Permit is valid for one year. Only one license plate can be activated and parked at a time.

To use a Select Permit, the permit holder must activate the licence plate in the RPP System immediately after the vehicle is parked to notify Calgary Parking of the licence plate of the vehicle and the time frame for which the permit is being activated*.

A Select Permit can be canceled through the RPP System by clicking the "Cancel Permit" button next to the respective permit. Permit holders will be notified of the date in which their permit is no longer valid.

A Select Permit is non-refundable.

A Select Permit is not issued to residents living in buildings with 25 per cent or more commercial frontage, including flankage of the ground floor.

Only the vehicles registered to the address that the Select Permit was issued to are allowed to park through the Select Permit in Interface Zones.



Market Permit/Low-Income Market Permit

A Market Permit/Low-Income Market Permit is available to residents living in qualifying large multi-residential buildings (four stories or more in height or with more than 20 dwelling units, unless the building was built before 1945) within a Residential Parking Zone who own or operate a vehicle registered to their address.

Each qualifying address can have a maximum of one Market Permit or one Low-Income Market Permit.

- Only valid within 150 metres of the permit address
- Can only be used by the permit holder, it cannot be used for visitors
- If the applicant is approved for the Fair Entry program, they can apply for a Low-Income Market Permit
- A Market Permit/Low-Income Market Permit will become active as soon as payment is successful following approval of application.
- The initial amount charged for a Market Permit will be automatically adjusted based on the day of the month the application is approved. Payment is taken on the first day of each month going forward.
- A Market Permit/Low-Income Market Permit will renew automatically monthly until cancelled.
- Payment must be made no later than after the fourth day of each month or the permit will be 'auto revoked.' A permit holder will be notified by email when a payment attempt has failed.

A Market Permit/Low-Income Market Permit can be canceled through the RPP System by clicking the "Cancel Permit" button next to the respective permit. Permit holders will be notified of the date in which their permit is no longer valid.

A Market Permit/Low-Income Market Permit is non-refundable.

A Market Permit/Low-Income Market Permit is not issued to residents living in buildings with 25 per cent or more commercial frontage, including flankage of the ground floor.

Low-Income Market Permit

A Low-Income Market Permit is available for clients of The City of Calgary's Fair Entry Program. To qualify for the Low-Income Market Permit, approved clients of the Fair Entry Program must identify the Low-Income Market Permit as a desired subsidy program and identify the registered vehicle owner.

Once Fair Entry has screened residency and income eligibility, and the client has received their Fair Entry approval letter, clients may apply for a Low-Income Market Permit through the RPP System.



Applicants of the Low-Income Market Permit must provide the same name and address on the permit application form as associated with their SAMS ID number or the application for the Low-Income Market Permit will be denied.

Applicants of the Low-Income Market Permit who accept these Terms and Conditions also consent to the verification of their status in the Fair Entry Program. First name, last name, preferred name, residential address, SAMS ID number, and expiry date are used to verify each applicant's status in the Fair Entry Program. Accepting these Terms and Conditions also implies consent by the applicant to provide their SAMS ID number to Calgary Parking for the purposes of program administration.

No information from Fair Entry is kept, utilized or stored by Calgary Parking for any purpose other than for the verification of Fair Entry approval status and expiry dates.

If a Low-Income Market Permit holder moves, they must cancel their Low-Income Market Permit and update their address with Fair Entry prior to reapplying with Calgary Parking.

The permit will be valid until the last day of the same month the permit holder's Fair Entry approval expires (as indicated by the expiry date associated with the permit holder's SAMS ID number they have provided).

(More information on the Market Permit/Low-Income Market Permit is provided above.)

Non-resident Landlord Permit

A Non-resident Landlord Permit is available for the owner or manager of a rental property for occasional use. This permit is available to qualifying ground-oriented addresses (detached, semi-detached and duplex houses, fourplexes, townhouses, row houses, and some low profile multi-residential buildings) within a Residential Parking Zone.

Each qualifying address can have a maximum of one Non-resident Landlord Permit.

- Valid for one year
- Each parking session is valid for two weeks
- Only one licence plate can be activated per permit and parked at a time
- Only valid within 150 metres of the permit address

A Non-resident Landlord Permit is intended for short-term, temporary use by landlords of properties in which they currently do not reside in.

They must not be activated for a resident who is residing in the address for which the permit has been issued to and cannot be bought, sold, traded, or rented.

To use a Non-resident Landlord Permit, the permit holder must activate the licence plate in the RPP System immediately after the vehicle is parked to notify Calgary Parking of the licence plate of the vehicle and the time frame for which the permit is being activated*.

A Non-resident Landlord Permit can be cancelled through the RPP System by clicking the "Cancel Permit" button next to the respective permit. Permit holders will be notified of the date in which their permit is no longer valid.

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A Non-resident Landlord Permit is non-refundable.

Temporary Permit

A Temporary Permit is available to qualifying addresses in all building types within a Residential Parking Zone. A Temporary Permit can be used for a rental vehicle, out-of-town visitor vehicle or residents that are in the process of updating their vehicle registration due to an in-province or out of province relocation.

Each qualifying address can have a maximum of three Temporary Permits per year.

- Permit validity duration and cost is based on the reason for issuance
- Only valid within 150 metres of the permit address

A Temporary Permit can be cancelled through the RPP System by clicking the “Cancel Permit” button next to the respective permit. Permit holders will be notified of the date in which their permit is no longer valid.

**The term ‘activate a session’ means to ‘start a session.’*